

# Form E

## Individual Clients Fax & Email Indemnity Form



### Release and indemnity, fax and email transmissions

(If this facility is not required, please indicate by inserting a diagonal line across this page and duly initial) (delete or indicate "not applicable" where relevant)

Whereas I/we, the undersigned, \_\_\_\_\_ herein

represented by \_\_\_\_\_ and \_\_\_\_\_

in their capacities as \_\_\_\_\_ and \_\_\_\_\_

respectively, have requested Bifm Unit Trusts (Pty) Ltd ("Bifm Unit Trusts") to act on written instructions transmitted by me/us to it by facsimile transceiver or by means of an email message; and whereas Bifm Unit Trusts has informed me/us that it is prepared to act on such faxed/ emailed instructions which purport to emanate from me/us if it receives a release and indemnity in the form hereof.

and whereas I/we am/are prepared to give such releases and indemnity.

Therefore, I/we do hereby:

- Agree that this indemnity is given in respect of
- Additional investments into any account held by Bifm Unit Trusts in my name;
- Withdrawals from any account held by Bifm Unit Trusts in my name
- Changes to or cancellations of existing debit orders in my name.

Acknowledge that it is not practical for Bifm Unit Trusts to establish the authenticity of all messages telefaxed or emailed to Bifm Unit Trusts which purport to emanate from me/us. All email messages sent to Bifm Unit Trusts shall be sent from the email address held on record by Bifm Unit Trusts, unless otherwise changed and such change has been communicated to Bifm Unit Trusts. Bifm Unit Trusts shall act only on instructions, mandates, consents and commitments that emanate from an email address held on client's records.

Agree that all faxed or email instructions, mandates, consents, commitments and the like which purport to emanate from me/us shall be deemed to have been given by me/us in the form actually received by Bifm Unit Trusts (purported faxed or email instructions) - which may as a result of the malfunction of equipment, the distortion of communication links and the like, be different from that intended or sent - and I/ we shall be bound thereby.

Waive any rights I/we may have or obtain against Bifm Unit Trusts arising directly or indirectly from losses or damages including matters related to notice of lost and which I/we may suffer because Bifm Unit Trusts acts on purported faxed or emailed instructions, and I/we agree to indemnify Bifm Unit Trusts in respect of any claims, demands or actions made against it or losses or damages by it because it so acted

Agree that Bifm Unit Trusts is not to be held liable for errors or delays in transmissions, or the misinterpretation on receipt, or for any loss or damage from whatever cause as a result of Bifm Unit Trusts permitting this agreement, excluding losses arising from the proven unlawful or fraudulent acts of Bifm Unit Trusts' employees.

Agree to implement and adhere to any procedures and/or restrictions imposed on me/us by Bifm Unit Trusts from time to time regarding the sending of faxed or emailed instructions to Bifm Unit Trusts.

Agree that this release and indemnity will not be affected by any failure by Bifm Unit Trusts to impose any or sufficient procedures or restrictions or to ensure that any, or all of them are adhered to.

Agree that Bifm Unit Trusts will not be obliged to act on any purported faxed or emailed instructions and that it may at any time on written notice sent to me/us

at \_\_\_\_\_ (insert Email Address) withdraw from the arrangements envisaged in this document.

It is further agreed that in the absence of formal written instruction, any faxed or email instruction shall be purported to be valid in terms of this form hereof and Bifm Unit Trusts shall be permitted to act on such instruction.

Agree that this indemnity shall not apply to instructions for the withdrawal of funds from any account held by Bifm Unit Trusts in my name.

Signed at \_\_\_\_\_ on this \_\_\_\_\_ day of \_\_\_\_\_ 20\_\_\_\_\_

\_\_\_\_\_  
Name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Name

\_\_\_\_\_  
Signature